

Quality Policy

Metrics

The objectives stated in the St. Vrain Manufacturing Quality Policy are real and measureable.

St. Vrain Manufacturing tracks the following objectives and, based on data analysis, makes changes to the quality management system. These changes facilitate the continual improvement of the company's quality management system. Our objectives and method of measure include:

"...St. Vrain Manufacturing is committed...to quality..." - Training records, a "Personal Commitment" form signed by each employee.

"...customer satisfaction..." - Annual customer satisfaction survey.

"...continuous improvement..." - The number of process improvements made to the quality management system on a yearly basis documented at management review.

"...on-time delivery..." - Delivery Rating Report Cards supplied by Customers and internal metrics derived from E2 data.

"...defect-free products..." - Quality Report Cards provided by Customers and internal metrics from all inspection processes.

"...agreed upon price..." - The number of purchase orders submitted by customers.

"...steward for conservation..." - Energy conservation and recycling.

"...safe working environment..." - Training and safety records for employees.

"...sponsorship..." - Listing of non-profit organizations supported by the company.

The results of these metrics are summarized in the annual management review meeting and distributed to the employees as appropriate.

1.0 Responsibilities

1.1 St. Vrain personnel

1.1.1 be knowledgeable of the quality policy

1.2 Quality manager

1.2.1 maintain quality policy

1.2.5 issue and control documents

1.2.6 ensure documents are regularly reviewed and updated

1.2.7 ensure that regular internal audits, that address the continued applicability of this document, are scheduled

2.0 Record Retention

2.1 St. Vrain Manufacturing shall maintain the quality policy as described in the QMS-003 Records Control procedure.

2.2 This controlled QMS document shall be maintained on the server indefinitely.

2.3 Any hardcopy of this controlled document shall be valid for one day after printing.

2.3.1 after one day has elapsed the document shall be used only as a reference document

2.3.2 reference documents must be verified for revision level prior to use

2.4 Obsolete documents shall be removed from area of use and disposed of as appropriate.

2.5 All quality records associated with this document will be retained for a minimum of one year or the interval specified by customer contract whichever is longer.

2.6 As appropriate, all quality records associated with this document are available for customer or regulatory agency review.

3.0 Document Control

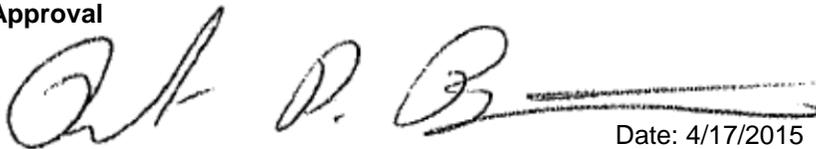
3.1 Custodian: Quality Manager

3.2 Review Activity: Quality Manager
President
Operations Manager

3.3 Approval Authority: President
Quality Manager

4.0 Document Approval

President
Document Approval
Signature:



Date: 4/17/2015

Quality Manager
Document Approval
Signature:



Date: 4/17/2015
